

# San Tan Urgent Care Health Center

## PATIENT RIGHTS AND PRIVACY PRACTICES

- A patient has the right to considerate and respectful care
- The patient has the right to obtain from the physician, complete current information concerning diagnosis, treatment, prognosis in terms the patient can understand
- The patient has the right to every consideration for privacy concerning the medical care program. Case discussion, consultation, examination and treatment are confidential and should be conducted discreetly. Those not directly involved in the patient's care must have permission from the patient to be present.
- Patients have the right to have the confidentiality of their individually identifiable health care information protected. Patients also have the right to review and copy their own medical records and request amendments to their records.
- The patient has the right to receive from the physician information necessary to give informed consent before the start of any procedure and/or treatment. Except in emergencies, such information for informed consent should include but not necessarily be limited to the specific procedure and/or treatment, the medically significant risk involved and the time before the patient can resume normal activity.
- Patients have the right and responsibility to fully participate in all decisions related to their health care. Patients who are unable to fully participate in treatment decisions have the right to be represented by parents, guardians, family members, or other conservators.
- In a health care system that protects consumers' rights, it is reasonable to expect and encourage consumers to assume reasonable responsibilities. Greater involvement by patients in their care increases the likelihood of achieving the best outcomes.
- The patient has the right to refuse treatment to the extent permitted by law and to be informed of the medical consequences of the action.

Right to Paper copy of our "Notice of Privacy Practices" – You may ask us for a copy!